



### 1. Program Completion Rate

Description		Logic	2009	2010q1	2010q2
			Total	Total	Total
< 16	Compliance		<b>78%</b>	<b>69%</b>	<b>79%</b>
	Goal		65%	65%	65%
	n Values		227 / 292	58 / 84	82 / 104
16-17	Compliance		<b>59%</b>	<b>38%</b>	<b>57%</b>
	Goal		55%	55%	55%
	n Values		38 / 64	3 / 8	12 / 21

### 2. Client Engagement

Description		Logic	2009	2010q1	2010q2
			Total	Total	Total
< 16	Compliance		<b>96%</b>	<b>80%</b>	<b>90%</b>
	Goal		80%	80%	80%
	n Values		300 / 313	71 / 89	97 / 108
16-17	Compliance		<b>76%</b>	<b>67%</b>	<b>64%</b>
	Goal		65%	65%	65%
	n Values		52 / 68	6 / 9	16 / 25

### 3. New Arrest Rate for Completers

Description		Logic	2009	2010q1	2010q2
			Total	Total	Total
< 16	Compliance		<b>38%</b>	<b>32%</b>	<b>29%</b>
	Goal			32%	32%
	n Values		32 / 84	19 / 59	19 / 66
16-17	Compliance		<b>40%</b>	<b>38%</b>	<b>14%</b>
	Goal			3%	3%
	n Values		2 / 5	3 / 8	1 / 7

### 4. FWSN Referral Rate for Completers

Description		Logic	2009	2010q1	2010q2
			Total	Total	Total
< 16	Compliance		<b>19%</b>	<b>10%</b>	<b>18%</b>
	Goal			13%	13%
	n Values		16 / 84	6 / 59	12 / 66
16-17	Compliance		<b>0%</b>	<b>0%</b>	<b>29%</b>
	Goal			0%	0%
	n Values		0 / 5	0 / 8	2 / 7

# FSC Risk Reduction Indicators

## User's Guide

### Program Completion Rate

Completion of the FSC program means that the client satisfied 80 percent of the goals identified on the collaborative plan. This graph shows the percentage of FSC completions among all the clients who had the opportunity to complete the program.

Clients with the opportunity to complete are derived from the following program discharge reasons in CDCS: Completed all requirements; Completed and Referred; Incomplete-Lack of Engagement; Incomplete-Court/Legal System Involvement; Incomplete-Violated Program Rules; Incomplete - Youth to be Assigned to PO Due to Escalating Behavior; and, Incomplete - Out of Home Placement.

The goal through June 2011 is for 65 percent of clients under age 16, who had the opportunity to complete, to satisfy the goals of the collaborative plan. The goal for the 16 and 17 year old clients is 55 percent.

### Client Engagement

Client engagement is defined here as the showing up for and participating in the FSC intake process following a referral. This graph shows the percentage of referred clients who had an FSC intake. The information is broken out by age group: under 16 years of age and 16 to 17 years of age.

The goal is to conduct an intake with 80 percent or more of the referred clients under age 16 and with 65 percent of the 16 and 17 year old clients.

### Arrest Rate for Completers

This indicator shows the percentage of clients who completed the FSC program who experience an arrest within 12 months of discharge from FSC. Clients are grouped into 3-month (quarterly) cohorts and then tracked for 12 months against juvenile court and state police arrest records. Any new arrest during this time period would mark the client as a recidivist.

The goal for year one is a one percentage point reduction from the baseline rate for the six months ending December 2008. A single percentage point reduction is expected each year.

### Re-referral Rate for Completers

This indicator shows the percentage of Families with Service Needs (FWSN) and Youth in Crisis (YIC) clients who completed the FSC program who experience a new FWSN referral within 12 months of discharge from FSC. Clients are grouped into 3-month (quarterly) cohorts and then tracked for 12 months against juvenile court records. Any new FWSN or YIC referral during this time period would mark the client as a re-referral.

The goal for year one is a one percentage point reduction from the baseline re-referral rate for the six months ending December 2008. A single percentage point reduction is expected each year.

*Note: Preliminary goals have been set based on limited FSC data and the research on voluntary programs. Over the next year as more information is collected in CDCS, data related to the indicators above will be monitored in order to determine more accurate baselines and to establish goals.*