

DEVELOPING A CONTINUUM OF SERVICES

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Objectives of Session

- List how to identify the needs of the population you serve
- List ways of identifying services available in your community
- Discuss means of creating services internally in your organization
- Describe ways to create sustainability around those services

Multnomah County Oregon



How Do You Identify The Needs Of The Population You Serve?

- Data
 - Risk/needs assessment results
 - Internal to department
 - Statewide
 - From shared data systems
 - IGA/contracts with State Behavioral Health Authorities
- People
 - Probation officers, treatment providers, law enforcement, community members
- Funding
 - Pay attention to trends and research

How Do You Create Programs In House To Meet Those Needs?

- Review literature
- Look to see what others are doing
 - Don't re-create the wheel
- Identify the costs
- Review grants and other funding opportunities
- Talk with partners
- Develop a business plan

Examples of Internal Programs

- Day Reporting Centers
- Londer Learning Center
- EPICS

- Drug Court Counselors
- Women's Treatment Network

How Do You Identify Community-based Services And Develop Those Relationships?

- Take the time and make the effort to learn what is out there
 - Women's Treatment Network
 - Identified and met with service provider associations
 - Asked probation officers what was available in their supervision area
- Talk to philanthropic organizations
 - Many fund non-profit organizations including service providers

How Do You Identify Community-based Services And Develop Those Relationships?

- Check with procurement officer
 - Request for Services
 - Request for Information
 - Request for Proposal
- Talk to local licensing authority

How Do You Create Sustainability?

- Vision
 - How does it fit into bigger picture of organization?
- Systems Thinking
 - Does the system value the program?
- Details
 - Costs, populations,
- Data
 - Can you show results?
 - Funders will step up if you can

What Are Your Thoughts?

- Do you have ideas or things that have worked in your jurisdiction?

If We Can Help Further:

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