



KEEPING THE TRAIN ON THE TRACKS

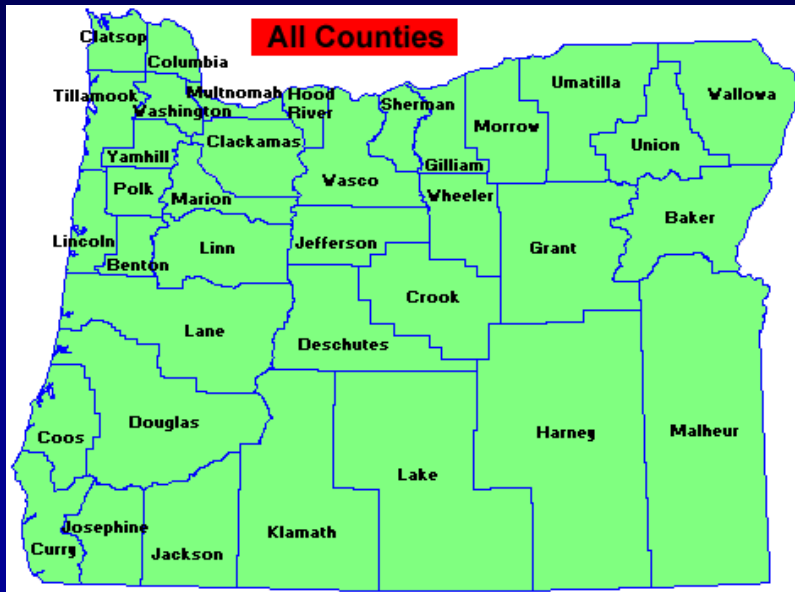
Multnomah County Department of
Community Justice Benchmarking

Charlene Rhyne, PhD



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WHO ARE WE?



- Department County administered
- Largest County
- Supervise adults and juveniles



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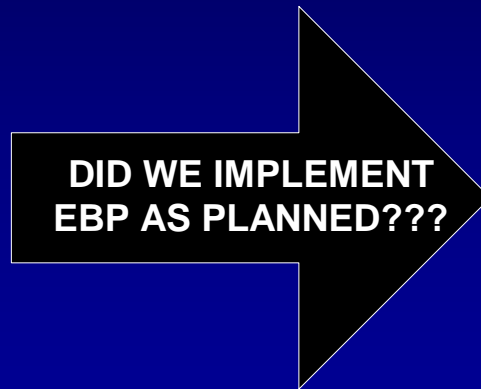
JOURNEY TO EBP

- Phase I - 1997
- Phase II - 1999
- Phase III - 2002
 - Integrate and infuse EBP
 - Implement CQI practices



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FIDELITY?





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RESISTANCE

- How many of you have heard these or said these yourselves?
 - I don't have time to document what I do with my offenders
 - We can wait this out – we have done it before we can do it again
 - I know the work I am doing is getting us what we want – I don't need numbers to tell me



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RESISTANCE





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MEASUREMENT

- **What can be measured can be managed**

OR

- **You get what you inspect ...
Not what you expect!**



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MEASUREMENT STEPS

- Theoretical underpinning
- Benchmarking – quantity
 - Snapshots
 - Aggregate
 - Individual
 - Trends
- Benchmarking – quality
 - Focus on case planning



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WHAT'S IMPORTANT?

- Assessment
 - Risk
 - Need
- Caseplan



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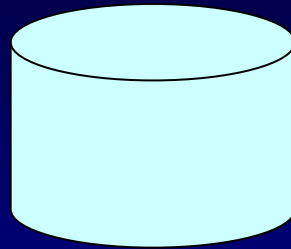
BENCHMARKS

- 85% of risk assessments will be completed within one month of due date.
- 75% of needs assessments due will be completed
- 55% of needs assessments will have a timely review
- 50% of case plans will have a timely review

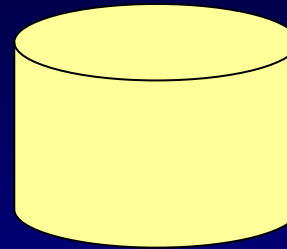


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DATA



State Automated Data System



Department Automated Data System

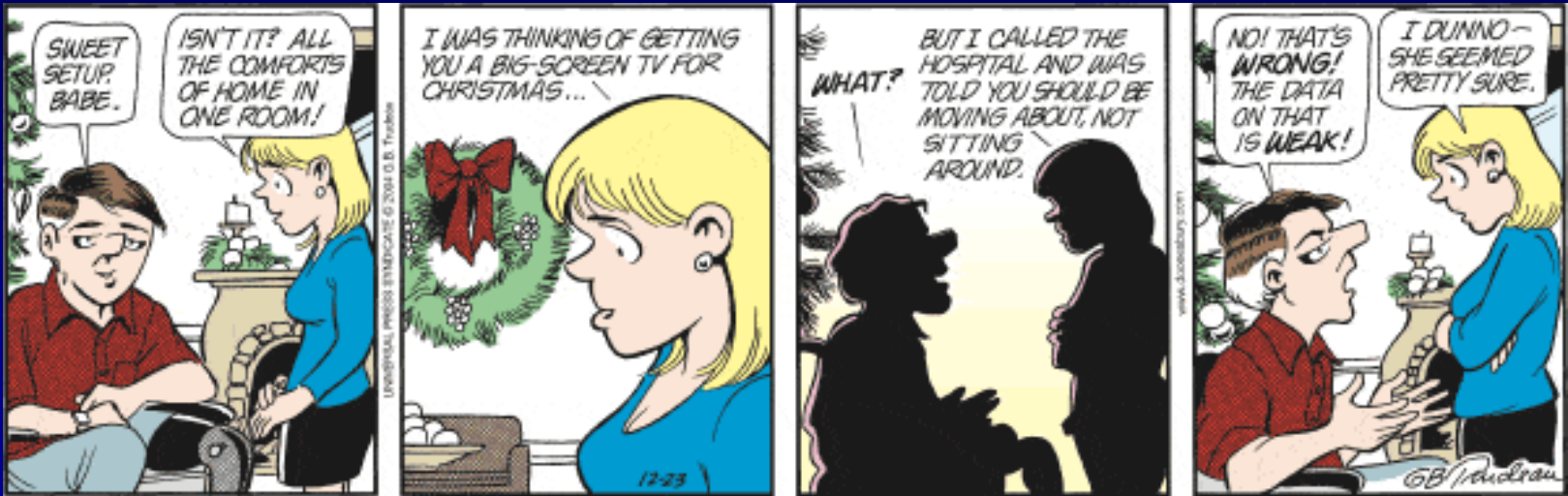


BENCHMARK
REPORT



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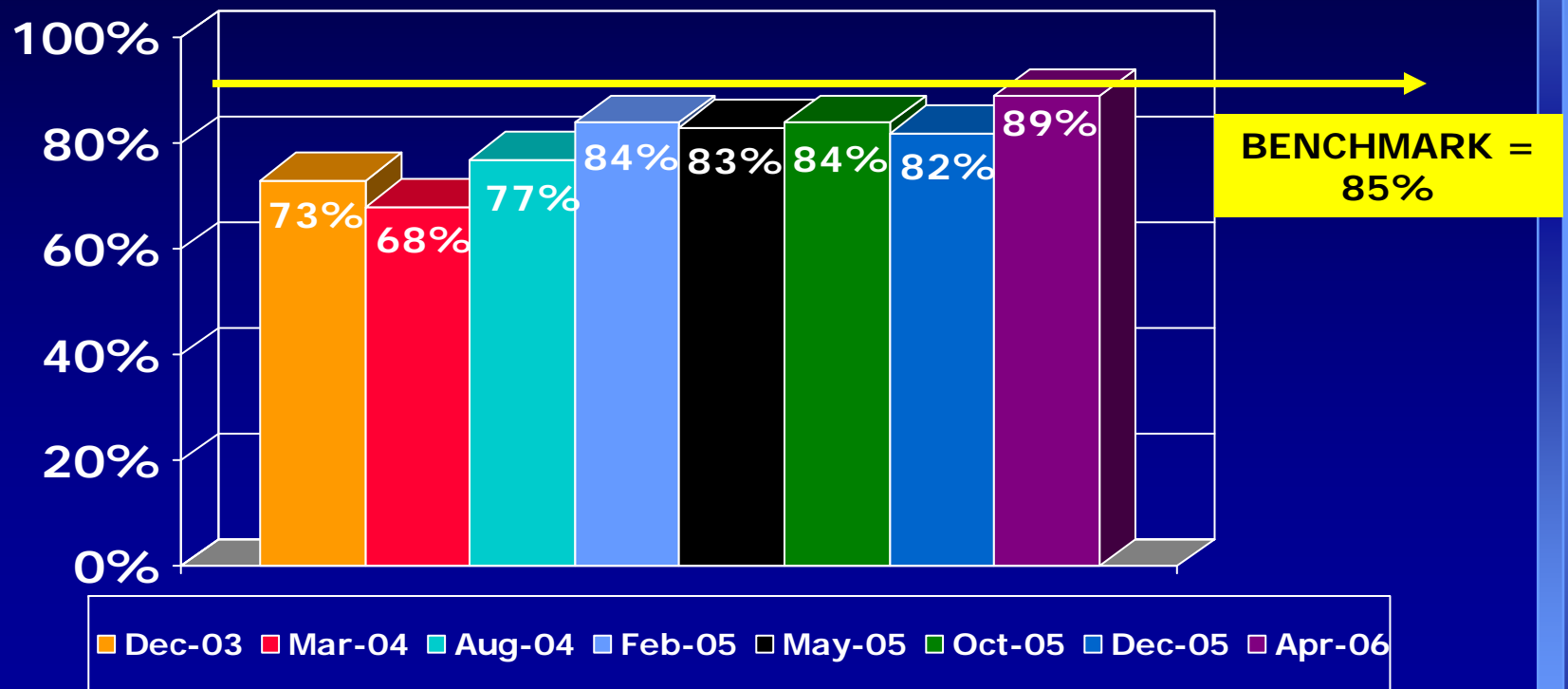
INITIAL RESPONSE TO REPORTING





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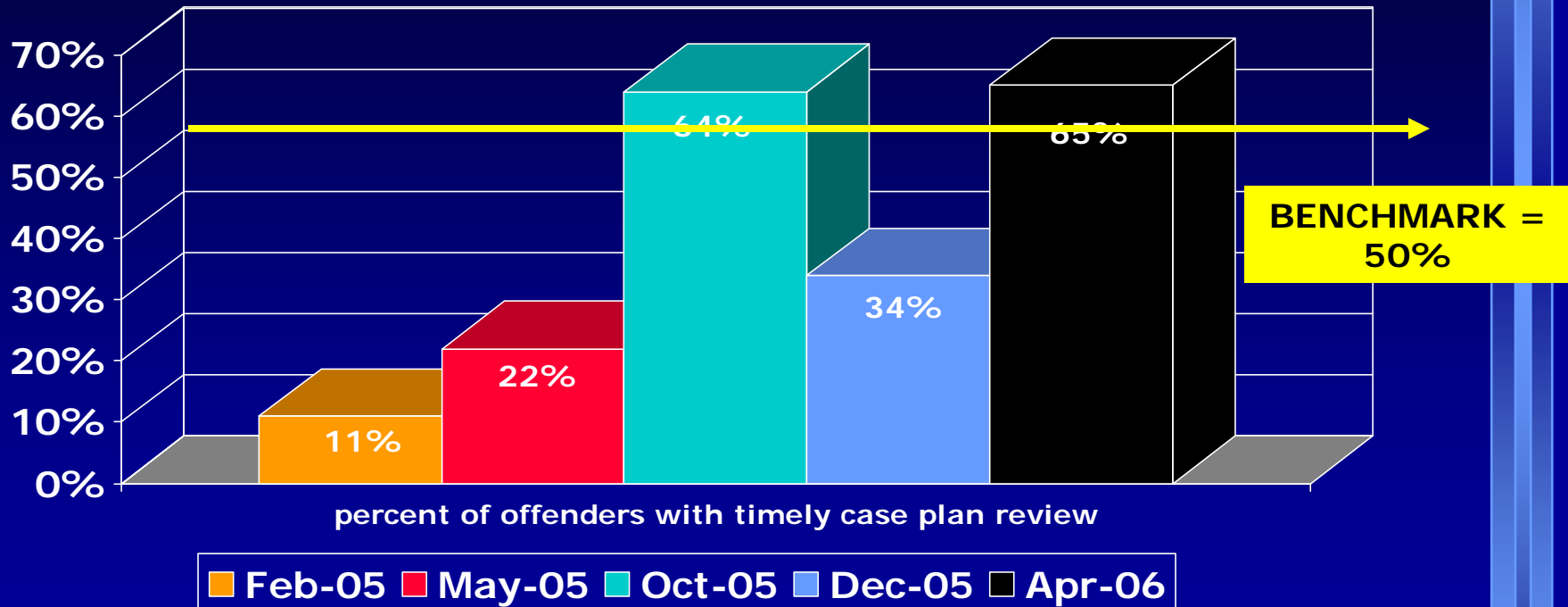
RISK ASSESSMENTS





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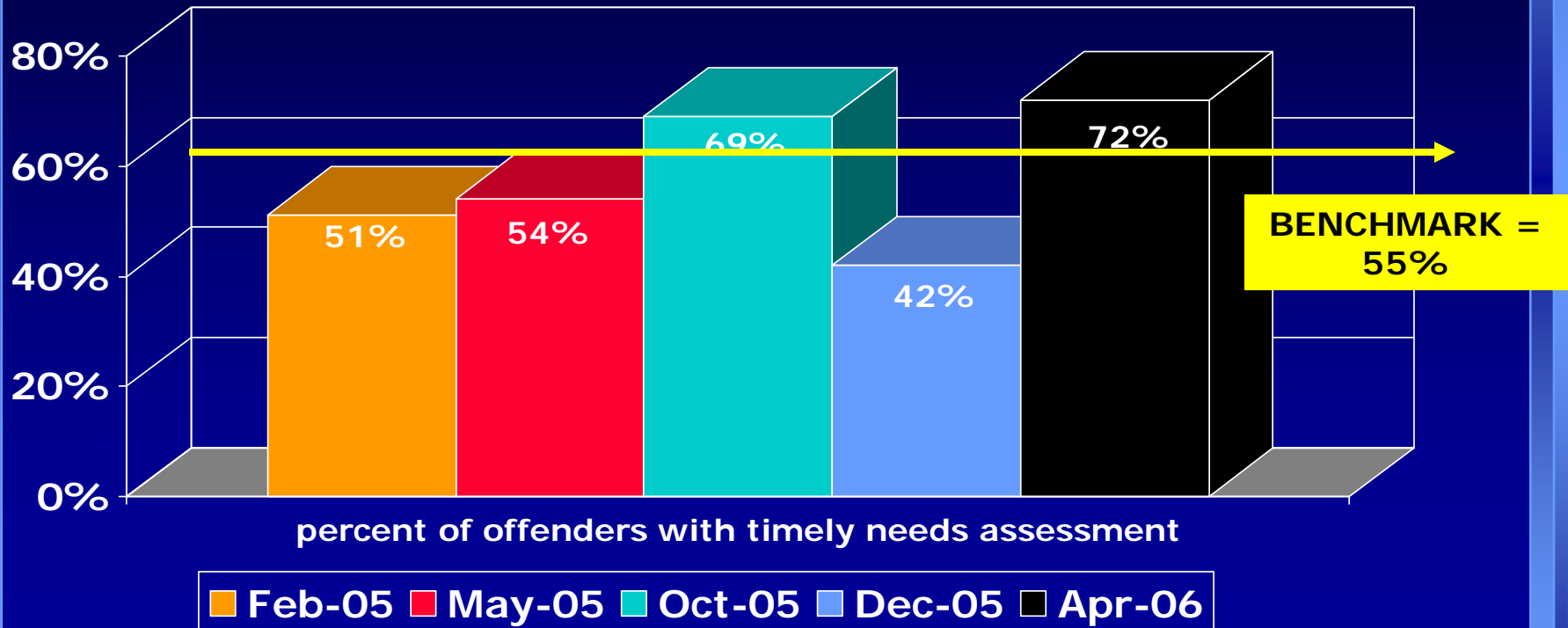
CASE PLANS





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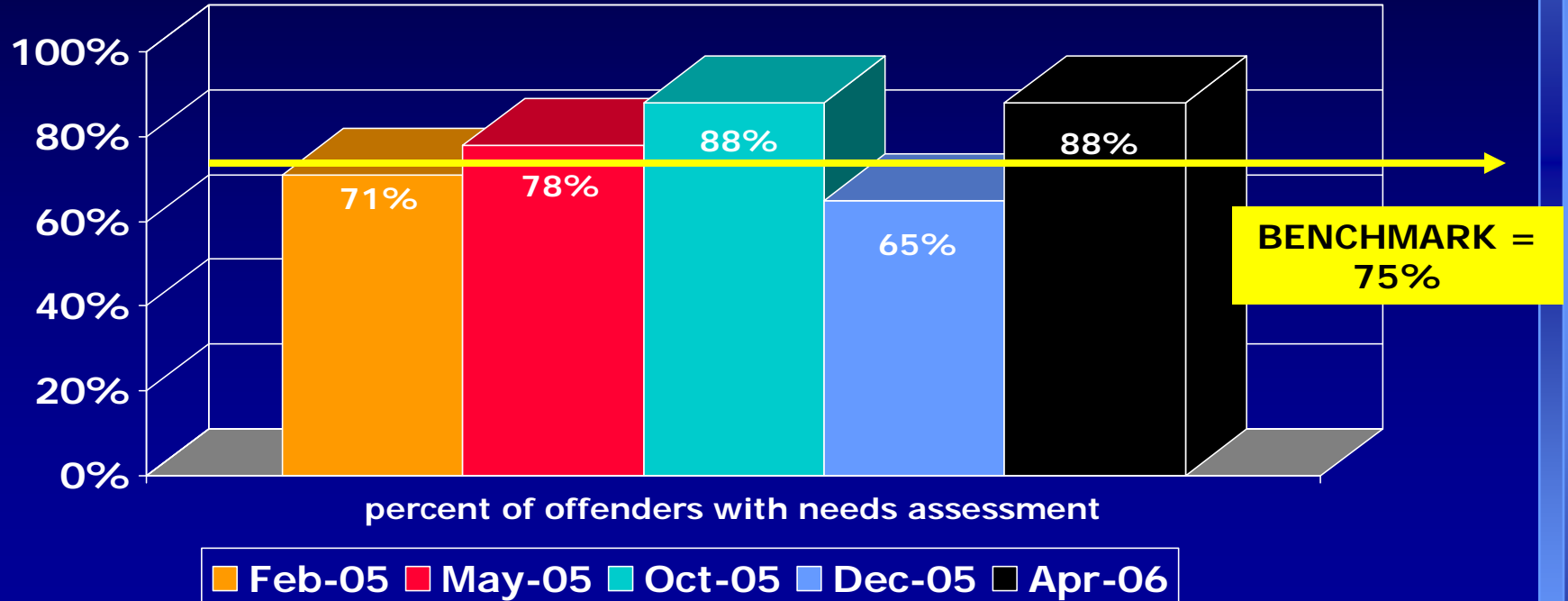
NEEDS ASSESSMENTS





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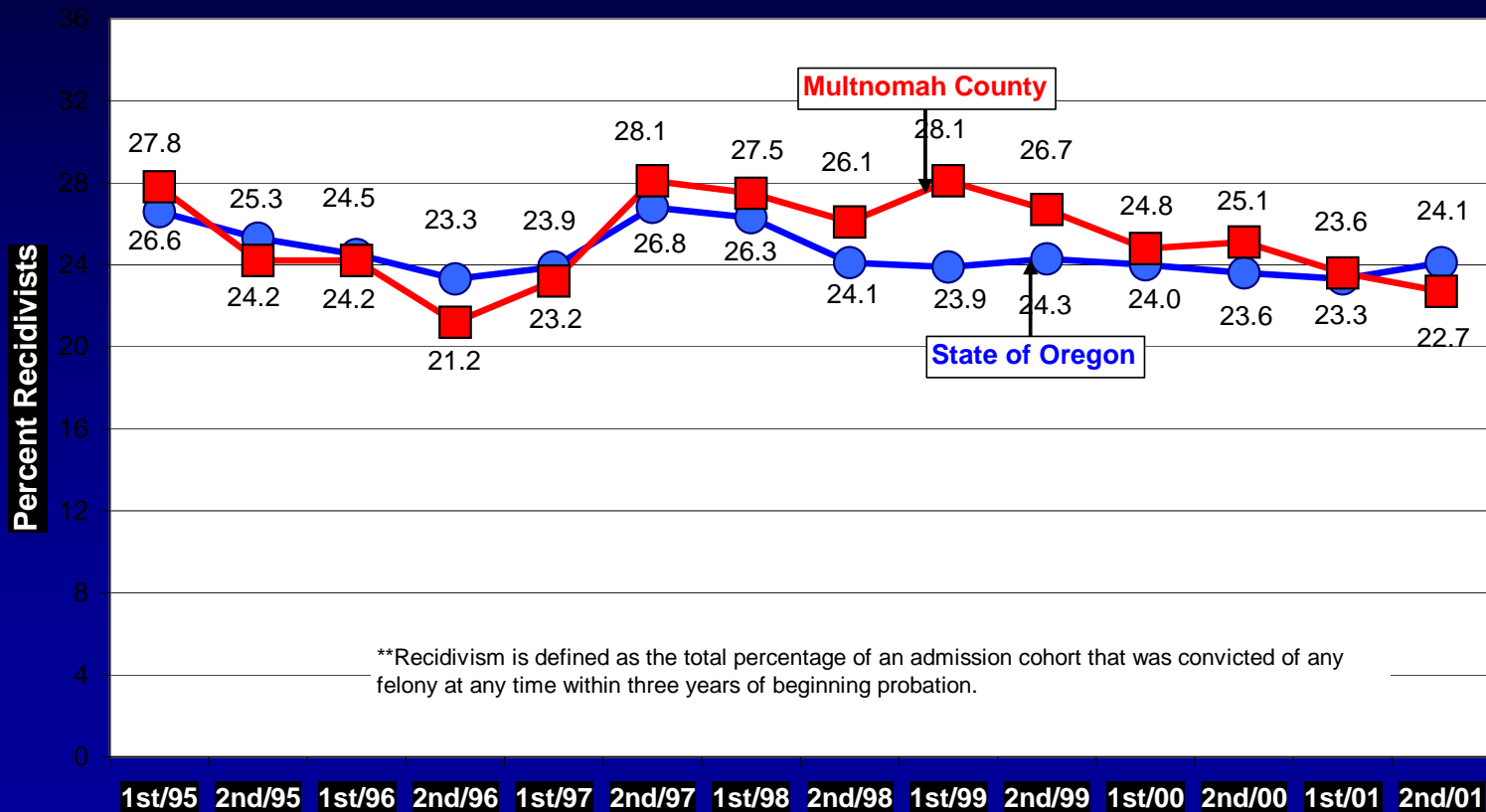
NEEDS ASSESSMENTS





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RECIDIVISM: COUNTY AND STATE PROBATIONERS

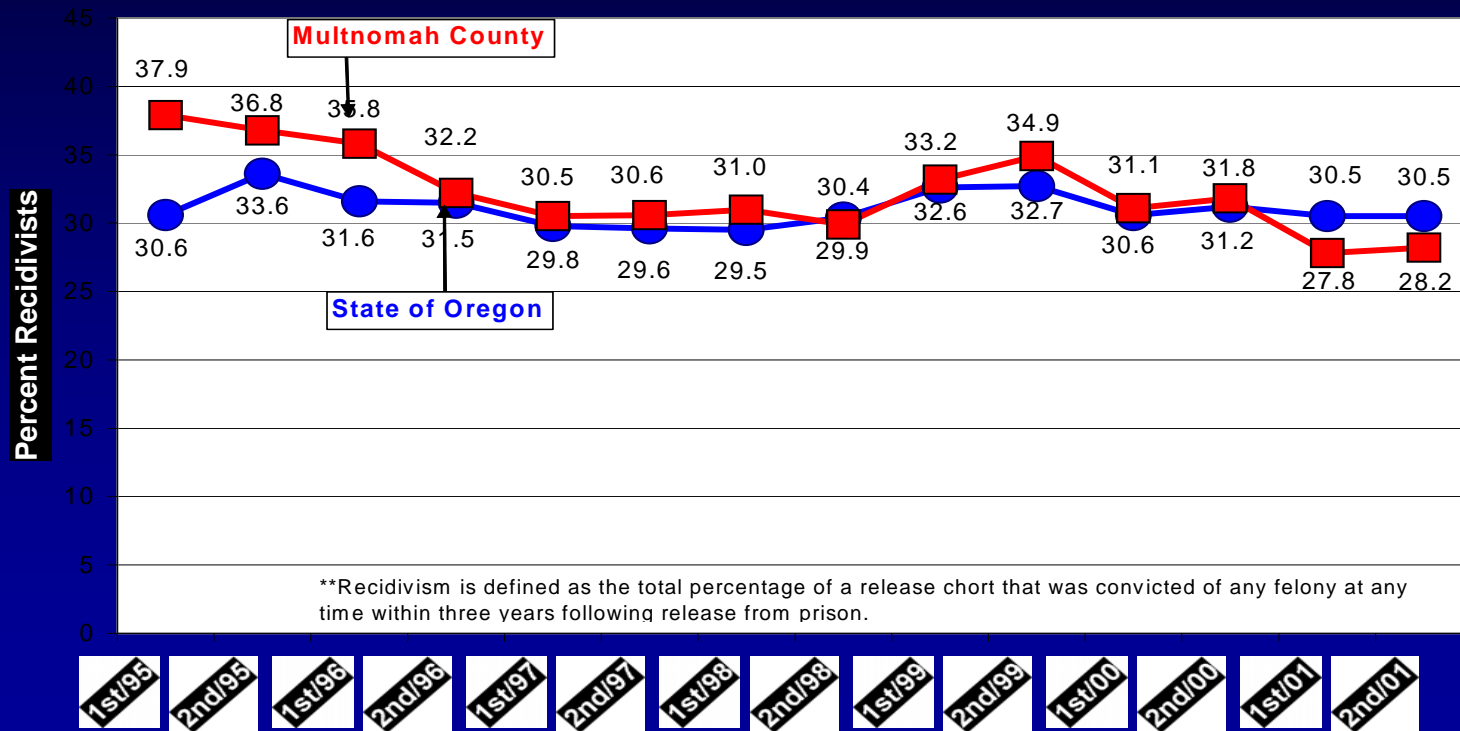


**Recidivism is defined as the total percentage of an admission cohort that was convicted of any felony at any time within three years of beginning probation.



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RECIDIVISM: COUNTY AND STATE PAROLEES





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WHAT'S NEXT?

- Risk/Needs



Case Plans

- Case Plans



Referrals

- Referrals



Completion

- Completion



Non-re-offending



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NEXT STEPS

- Link to recidivism
 - Treatment dosage
 - Case planning dosage
 - PPO dosage



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INFUSING EBP INTO THE ORGANIZATION

- Start measurement with department-wide stats
 - Generated by research and evaluation
- Require supervisor reporting of benchmarks 3x/year
- Data now available by PPO



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WHAT DO I NEED FOR THIS TO SUCCEED?

- Support from top and second level managers
- Measurement plan
- Data
- On-going review process
 - accountability



REMEMBER

**You cannot assume it works
or
All programming is faith-based
until it is evaluated**

-- Mark Lipsey



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