

Is “What Works” Working in Your Jurisdiction?

APPA Winter
Training Institute

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Execution is Number One

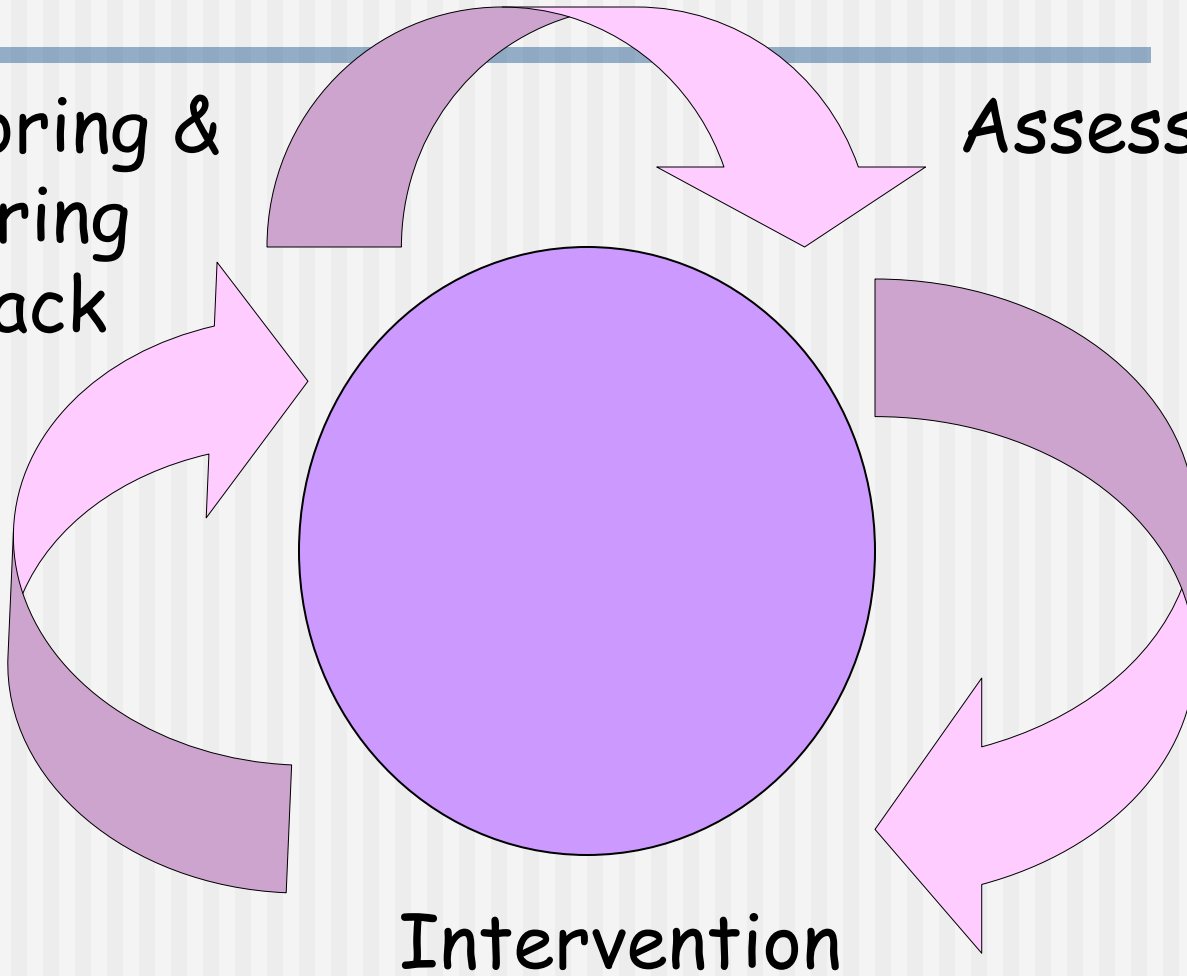
- Turn ideas into action.
- Don't fail at the basics.
- Track results to judge effectiveness.

*(Kleiner, Art; "Our 10 Most Enduring Ideas," Strategy+business enews, 2005
BoozHamilton, Inc., pp.2-3.)*

Organizational Assessment Cycle

Monitoring &
Measuring
Feedback

Assessment



Public Accountability Shift

From *only* keying on policies & procedures

to...

Also focusing on Business Plans
& Report Cards

The New Look of NIC

Bulking up on research, redesigning technical assistance, planning strategically.

New Look: Corrections Agencies

Used to be...adjusting budget from the base, not asking questions without knowing answers

Now...

- Planning & budgeting strategically
- Assessing *before* acting
- Measuring *after* acting
- Gauging resource allocation to defined results

Just the Facts...

"You absolutely cannot make a series of good decisions without first confronting the brutal facts."



(Good to Great, p.70)

Management by Sloshing Around

Vs. Precision
Management

(Daniels, Bringing Out The Best in People, p.
6)

Peter Senge: *The Fifth Discipline*

Organizations learn only through individuals who learn.

(see also Daniels, Bringing Out the Best in People, McGraw Hill, 2000, p. 192.)

Learning Organizations

- Constant change
- Constant measurement
- Capacity to adapt